Protect your pipes with ease, so they don't burst and freeze!

Prepare for winter.

Getting your home ready for the cold weather and all it brings means you're more likely to stay warm and happy and enjoy a carefree winter.

Following a few simple steps now can save you the hassle and expense if your pipes freeze and burst.

Go to **unitedutilities.com/winter** for great tips on how to keep warm and protected this winter including how-to guides and videos.

#everydropcounts

Support when you need it most

Look after yourself, family and friends especially those who may be vulnerable during the cold weather. Our Priority Services offer extra support for customers with health conditions, disabilities, financial worries, or language barriers.

Register now at **unitedutilities.com/priorityservices** or call **0345 672 2888**

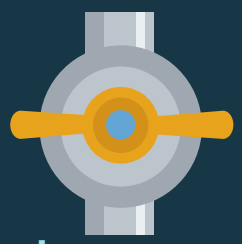
United Utilities

Water for the North West

It's as easy as 1, 2, 3...

1. Insulate pipes in cold places

Insulate water pipes in the loft, garage and outside areas. Your local DIY shop should have everything you need; remember to use waterproof lagging for any outside pipes, it isn't expensive. Also, if you have an outside tap in the garden use an insulated tap cover to protect that from freezing too.



2. Find your stop tap

Knowing where your stop tap/stopcock is means you can turn your water off in an emergency, reducing any water damage to your home if a pipe bursts. It's usually found under the kitchen sink, cellar or garage. Found it? Make sure it's working. It's also worth checking if your household insurance covers burst pipes.

3. Keep your heating on low

Keeping your central heating on low during a coldspell, or if you go away, will prevent your pipes from freezing. Lots of modern boilers have a frost setting - handy for when your central heating is not in full use.

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